# IPRS Statewide Rollout Meeting August 10, 2001

# **Meeting Minutes**

#### IPRS Statewide Rollout Meeting Attendees:

Gary Imes, Chief, IT Section
Betty Cogswell, IT Section
Anita Curtis, IT Section
Mark Robeson, Lee-Harnett
Mary Tripp, Program Accountability
Jim Ryals, DIRM
Rick Olson, DIRM
Shawn Holland, DIRM

#### The following handouts were distributed:

- 1. August 10, 2001 Statewide Rollout Agenda
- 2. July 27, 2001 Statewide Rollout Meeting Minutes
- 3. July 18, 2001 IPRS Implementation Steering Committee Meeting Minutes
- 4. IPRS Staff Resource Summary

#### **Corrections to 7/27/2001 Meeting Minutes**

Add Tim Wildfire's name to attending list

#### **IRMC Presentation**

Will prepare for November  $6^{th}$  meeting. (To be reevaluated based on planning session during week of August 12). IPRS documentation for both the development and implementation projects needs to be submitted by mid-October (meet October  $2^{nd}$  for preparation). The Technical Review meeting is conducted one week before the IRMC meeting and that is the critical meeting. If the Technical Review group approves the project, IRMC will normally approve it.

#### 1) Contract Issues

- a) Department will find the money to operate the system per Mr. Cansler and Mr. Bernstein but they want firm commitment dates from vendors and 2 pilot area programs.
  - i) Without firm commitments of when 837s can be done, one area program may be dropped.
  - ii) Money is getting tight and options are very limited.
- b) Tentative contract date is 10/31/2001.
- c) The state plan may change the control the division has over the area programs and their vendors.
- d) Streamlining the number of area programs to 20 is being recommended by Dec 1, 2001 by the state plan.
  - i) It may impact the relationship between the state IT and the area programs.
  - ii) It will effect the rollout.

#### 2) Communication Issues

- a) Minutes will be approved before posting to the web.
- b) Everything seems to be working properly on the WEB

# 3) IPRS Implementation Steering Committee

- a) Next meeting is 8/15/01 at 1pm at NC Council
- b) Agenda Items for meeting
  - i) Review and approval of minutes
  - ii) Action items from prior meeting
  - iii) Discuss attendance and agenda items for FARO

- iv) KPAC will begin meeting again in October.
  - (1) They are the policy solving issues committee (MHSAPAC)
  - (2) Ann Rodriguez is a key player in this group
- v) Impact of state plan on IPRS for both existing pilot sites and on other area programs during statewide rollout.
- vi) What can be done in advance of knowing the direction of the state plan? RICK WILL MAKE
  THIS A BULLETED ITEM
- vii) The vendors can definitely be working on EDI transactions.

#### 4) MMIS-IPRS Governance Committee

- a) Resolves operational business issues and policy issues for MMIS re-bid and IPRS.
- b) This group will function as overseers of IPRS.
- c) DIRM needs to be part of Governance committee...no hands on roll yet.
- d) EDS will run IPRS and the fiscal agency staff will address and resolve system issues. For the first year of operation, DIRM will supply contract resources to support IPRS rollout and enhancements to the system. DIRM's role in working with DMH and EDS to support IPRS in its second year of operation needs to be defined.
  - i) Discussion of contract issue business and systems management concerns there is nothing in the contract for DIRM except the support for this fiscal year.
  - ii) Re-bid is in 2004 so things may change. DIRM may be pulled in at that time.

#### 5) HIPAA Support

- a) DMH and EDS have developed transaction formats for the IPRS project. The PMO office is working on the formats for State application systems.
- b) The formats for the 834 and 837 are on the web, not the 835s.
- c) Rick is arranging a meeting between Cynthia and Susan (from PMO) and Tim, Shawn, Cheryl, Betty and Susan on this issue.

#### 6) ECS Agreement

- a) Will be part of the local plan (performance agreement) annually
- b) Will be incorporated in the local plans-Discussion final local plans will be in place by May 2002

# 7) Hold Harmless – From 8/9/01 Sponsors Meeting

- a) Discussion on how we will proceed with 2 pilots on hold harmless
  - i) nothing formal
  - ii) Division is willing to front money for pilots.
  - iii) A site coordinator at each LMA will handle hold harmless.
  - iv) A subset of the hold harmless sub committee appointed by the Development steering committee has developed preliminary positions and is prepared to share them with the area program sub-committee members.
  - v) Sponsors believe the July 1, 2002 IPRS implementation date is unreachable.
    - (1) Area program consolidation is an issue but will not be an excuse for an area program not meeting the schedule.
    - (2) If an area program is ready for implementation on 7/1/02, implementation will not be delayed.
  - vi) IPRS development milestone dates for completing the 837 and 835 transactions will be discussed at an August 10, 12:30 sponsors/vendors/pilots teleconference.

#### 8) DMA Affected Area # 37

a) DMA will not approve access to LMAs for Medicaid prior approval history.

# 9) Test System

- a) CNDS (DIRM-based system) and EDS Software demonstration
  - i) Will this be available for the IPRS presentation to FARO in September?

- ii) CNDS cross-references need to be done.
  - (1) Some area programs are ready to move forward with the process of verifying their client's eligibility.

# (a) RICK WILL CHECK INTO THIS ISSUE.

(2) The Data Operations Branch group can assist with errors

# b) GARY WILL CALL CATHY WATERS.

- c) We only have production and testing environments, not a training environment.
  - i) We have been using Duplin-Sampson-Lenoir actual clients.
  - ii) Gary has discussed with Hampton the possible use of a server here to use for training.

# 10) Division Support of IPRS Production Operations

- a) Gary is presenting the IPRS Staff Resource Summary at the executive staff meeting on Monday 8/13/01.
  - i) Division section chiefs need to provide names and/or positions who will support IPRS in production
    - (1) A primary and a back up person's name will be requested.

#### 11) Discussion of IPRS Steering Committee Meeting Minutes for 7/18

- a) PCG Study? From council at area directors' forum?
  - i) Betty will research.
- b) Find another name for the SWAT team
  - i) Suggestion
    - (1) Systems Support Team
  - ii) Betty and Jim will handle.

# Next Meeting: August 24, 2001 at 8:30am – CR 1112-Albemarle Building

GAI/afc

cc: IPRS Statewide Rollout Committee Members Joan Kaye